

3115 E 38th Street
Minneapolis, MN 55406
(612) 722-9000



Service and Repair Technician

Summary: APA is a small but rapidly growing home medical equipment company that has been serving the Twin Cities community for over 50 years. We are seeking a teammate who can triage and repair our clients' lift chairs, scooters, and other high-end products. The ideal candidate will work with our other techs in prioritizing and scheduling service calls and then driving a company van out to take on their own jobs. You will need to be self-directed as you will be asked to manage your own schedule. If you are the kind of person who likes to take things apart to figure out how they work and then put them back together, this is the job for you.

Essential Duties and Responsibilities:

- Troubleshoot, diagnose, repair and/or service both client-owned and rental equipment in the field and the shop
- Keep rental equipment in working order
- Deliver and pick up equipment
- Assemble equipment for orders according to manufacturer's assembly instructions
- Educate customers on the proper use, care, and safety of their new equipment

Requirements:

- Education or experience equivalent to a high school diploma
- Have a valid drivers' license and a clean driving record
- Enjoy the challenge of figuring out how simple electrical devices work
- Desire to set one's own direction in how their work gets done
- A desire to work as part of a team
- Prior experience in customer service a plus

About APA Medical: APA Medical has been enabling the independence of Minnesota's citizens for over 50 years. We specialize in providing incontinence, mobility, and home & daily living products that help our clients heal in the comfort of their homes while empowering them to live fulfilling lives. We are embarking on a new chapter and are excited about the company's near- and long-term prospects as we work to expand access to home medical equipment across the state.